

NHSDC Spring 2017 Conference: Salt Lake City

Speaker Biographies

Meradith Alspaugh, joined the Partnership Center in 2015 as the HMIS Data Lab Director. She coordinates all activities and projects of the Data Lab, provides direct TA and is the author of multiple products and tools of the Lab. Meradith has over eleven years of experience working with non-profit organizations that provide housing and services to low-income families and individuals. Her previous experience includes shelter and housing case management, shelter program supervision, and most recently she served as the Continuum of Care Director for the Cincinnati Hamilton County CoC where she led the CoC to become one of the first four CoC's in the nation to be identified as a Unified Funding Agency.

Eddie Barber [Software Vendor, Consultant] is the lead software developer for Simtech Solutions Inc. and has played a crucial role in the development and testing of both the *HUD Point in Time (PIT)* and *Counting Us* mobile apps. Eddie has also led the development of the *Point in Time Regional Command Center* which is capable of receiving and processing data gathered from both apps in order to produce maps and reports over the survey data that is collected. In response to the need for identifying the HUD CoC attributed to a set of GPS coordinates, Eddie developed the *Region Designation Web Service* which can identify the exact HUD CoC for any set of coordinates passed through the service. Eddie oversees the development of Simtech's HMIS data warehouse, which currently hosts data for over 330K clients whom have been served by over 2,600 projects across the US. Mr. Barber is a 2012 graduate of *Wentworth Institute of Technology* where he received a BS in Computer Networking.

John Barr left Microsoft after 14 years to work on data analytics in the Homelessness space leveraging Tableau Software. He has developed extensive knowledge on data analytics, HMIS data standards and HUD System Performance Measures. He has worked hand in hand with 3 counties in Washington to implement Tableau for various data needs. We will more than likely have a secondary presenter from one of the other Continuums based on availability.

Wendy P. Barreno supports the co-founders of the Wilson Sheehan Lab for Economic Opportunities (LEO) at the University of Notre Dame in identifying the innovative, scalable, and effective programs and policies that reduce poverty and improve lives in the U.S. Wendy brings cross-sector experience from government, nonprofit administration, philanthropy, and the private sector to LEO. Recently, as Senior Fellow and Director of Public Accountability with the Arnold Foundation, Wendy developed a new portfolio in evidence-based policy totaling over \$40M in investments, including launching two anti-poverty initiatives (at MIT and UC Irvine), pilot-testing Pay for Success, and evaluating the long-term impact of federal War on Poverty programs. Wendy has a Bachelor's degree from Harvard University and a Master in Public Policy from the Harvard Kennedy School, where she was the Scott & Isabelle Black Fellow and awarded the Carr Center for Human Rights Policy Paper Prize.

Dr. Russell Bennett, LGSW PhD, serves as the Chief Executive Officer of Collaborative Solutions, Inc. As CEO and founding director of CS, Bennett has developed CS as a leader in the delivery of a comprehensive array of services for nonprofit, state, and local government organizations serving the housing and health needs of vulnerable populations. CS is a designated technical assistance (TA) provider for the U.S. Department of Housing and Urban Development (HUD) providing national TA in the areas of HIV/AIDS housing, homelessness, health, and behavioral health among populations and in areas that are especially hard-to-serve. With nearly 20 years' experience working with issues related to homelessness, housing, and health for vulnerable populations, he has experience in working with nonprofit organizations and the Federal government. In his role with the Federal government, first as a President Management Intern and as a career employee, he worked at the U.S. Department of Housing and Urban Development's Office of HIV/AIDS Housing which administers the Housing Opportunities

for Persons with AIDS (HOPWA) program which provides over \$330 million in funding to local communities. Bennett received his Doctorate from the University of Alabama's School of Social Work in 2009.

Laila Bernstein - Laila is the Advisor to the Mayor of Boston for the Initiative to End Chronic Homelessness. She has been working on the Initiative from the Department of Neighborhood Development since fall of 2014. During that time, Boston has ended chronic homelessness among veterans, reduced the number of homeless veterans on any given night to the lowest count ever seen in Boston, and is now scaling that work to encompass all chronically homeless people in the City. Prior to her work at the Department of Neighborhood Development, Bernstein was the Director of Data and Evaluation for the Massachusetts Interagency Council on Housing and Homelessness, where she analyzed homelessness policy to inform investments in supportive housing.

Rebecca Blalock has subject matter expertise in HOPWA IDIS and HOPWA data reporting, and she has provided data analysis and reporting for the Data Verification project (HOPWA) for 6 years. Additionally, she provides direct HOPWA TA through HOPWA AAQ, HOPWA HMIS AAQ and HOPWA IDIS TA, as well as homeless system TA through the e-Snaps AAQ. Through her work at CSI, she has updated the *Using IDIS for HOPWA* manual and migrating the HOPWA Consolidated Annual Performance and Evaluation Report (CAPER) to an Excel-based tool for HOPWA Grantees.

Julia Brown, Associate, Abt Associates Julia Brown is currently the task lead for HUD around data standards and performance measurement. She also manages research projects and technical assistance engagements. Prior to joining Abt in 2012, she was the manager of Research at Feeding America and held several positions within the City of Santa Monica Human Services Division, including managing the city's SHP and HMIS projects and implementing locally-driven homeless service programming. If approved, a HUD staff person will join this presentation.

Ryan Burger, Technical Specialist, ICF. Ryan Burger has ten years of experience in CoC and HMIS management and implementation. At ICF, Mr. Burger provides technical assistance to CoCs on HMIS, Coordinated Entry Systems, systems planning and implementation and CoC governance. Mr. Burger has developed expertise across a wide range of management, operational and policy areas. Prior to joining ICF, Mr. Burger worked in a large Continuum of Care conducting data analysis and program evaluation and providing leadership in HMIS development and implementation.

Alicia Clark is a Program Assistant at the Homeless Alliance of Western New York. Alicia has a Master's degree in Applied Anthropology from the University of Memphis and a Bachelor's degree in Anthropology from SUNY Geneseo. Her educational background gives her experience analyzing qualitative and quantitative data and in working with diverse populations. While attending the University of Memphis, Alicia worked at the Center for Research on Women and the Benjamin L. Hooks Institute for Social Change. She worked on various projects targeting poverty, civil rights, community health, and teen pregnancy. At the Homeless Alliance of WNY, Alicia compiles the Quarterly Performance Reports, supports CoC planning and coordination efforts through data analysis, and assists with efforts to end chronic and youth homelessness. Dale Zuchlewski has been the Executive Director of the Homeless Alliance of Western New York since December of 2010. He was hired as the Operations Manager in September 2010 and is formerly of the Office of Strategic Planning in Buffalo City Hall. During his tenure at Buffalo City Hall, Dale managed 4 federally funded housing programs with 37 non-profit contract agencies. In addition, he has written, drafted, and evaluated numerous grants designed to aid the homeless organizations and the homeless population in Buffalo. He also served on the Buffalo Common Council for 8 years representing the North District. Dale has a long history of being active in the community through coaching baseball and softball, as an activist for numerous community organizations and causes, educational issues, waterfront reuse, neighborhood planning, and homeless advocacy. Most

recently, Dale and the Homeless Alliance were among the lead organizers to achieve national recognition for reaching "functional zero" in the Mayors Challenge to End Veterans Homelessness in Buffalo, Niagara Falls, Lockport and Tonawanda.

Sam Coy, J.D., MBA, PhD(C):Sam is currently an Enterprise Solutions Business Consultant. Sam has directly managed SaaS model performance management software for 30+ programs across the state of Massachusetts. Her professional experience includes years of working with various SaaS model enterprise software solutions to help organizations track, measure and demonstrate their outcomes as a single organization as well as a community collaborative effort. Sam Coy has been locally and nationally recognized for her dedication and commitment to serving her community. In May 2011, Sam was featured in Fairbridge Magazine. In 2006 she was awarded the prestigious "Hero Among Us" Award issued by People Magazine. The Boston Globe, Worcester Telegram & Gazette, CBS News Early Show and WBZ Talk Radio have also featured the work Sam has done to improve the quality of life of the people, businesses and stakeholders she serves in the community. Sam Coy attended Northeastern University and graduated with a B.S. in Criminal Justice in May 2002. She then attended Massachusetts School of Law (Andover) and attained her Juris Doctorate (J.D.) degree June 2005. Additionally, Sam attended Harvard University Extension School for two years and has obtained an MBA from Nichols College. Currently, she is working on a PhD in Law and Public Policy in which her doctoral work and research is premised on nonprofit sustainability through the use of funder-required performance measures. Throughout Sam's educational career she has worked in the Non-Profit world for over 13 years. Sam started out in the non-profit realm as a Direct Care Counselor working with DCF and DYS youth. As she made her way through school she ascended the corporate ladder holding various positions including Case Manager, Assistant Program Director, Program Director and Department Director. Accordingly, she spent some time as a 3:03 Certified Assistant District Attorney for the Middlesex County District Attorney's Office and also dabbled in the corporate world working with a small marketing firm and their legal contracts.

Cindy J. Crain is the President and CEO of Metro Dallas Homeless Alliance, CoC TX 600. She has implemented a new coordinated assessment system integrated into the HMIS for Dallas in the past two years. She is leading the transition to a new next generation HMIS that will be related to non-CHO data resources. Prior to MDHA, Crain was the Executive Director for the Tarrant County Homeless Coalition, CoC TX601 in Fort Worth, TX, for eight years leading a change of HMIS vendor and designing a coordinated assessment system. Crain developed a Documentation of Priority Status protocol that establishes CoC wide business rules of prioritization known as the DOPS Matrix incorporating HUD prioritization notices. Crain has a MPA from Syracuse and a BBA from Texas Christian University.

Claire Donze is a Management Analyst in the U.S. Department of Housing and Urban Development's Office of HIV/AIDS Housing, which administers the HOPWA program. Her primary responsibilities include managing HOPWA data collection efforts and the systems used to collect that information. She has a Master of Public Affairs from the University of Missouri and focused on public administration during her graduate studies.

David Durkalski is the CIO of the Partnership Center and Senior Programmer for the HMIS Data Lab which he came to after working in the non-profit technology sector since 1995. He has worked to develop nine client-tracking database applications, an information and referral database and VESTA, the Virtual Electronic Service Tracking Assistant, which is the HMIS used by the Data Lab. David continues to provide ongoing development of VESTA. He is an integral member of the Data Lab providing primary programming support to HMIS programmers and developers nationwide. He is the primary author of all programming specifications released by HUD in the past three years.

Caroline Fernandez, Public Health Advisor SAMHSA, Homeless Programs Branch. Caroline serves as the Director of the PATH program and SME on housing and homeless services. Caroline most recently worked in CSAT's Co-Occurring and Homeless Activities Branch as a Project Officer. Prior to joining SAMHSA she worked for HUD's Office of Special Needs Assistance Programs and focused on oversight and monitoring of homelessness grants. Caroline worked closely on the Recovery Act-funded Homelessness Prevention and Rapid Re-Housing Program, as well as the Emergency Solutions Grants program, and the Continuum of Care program. She also worked as Deputy Project Director for the PATH program evaluation from 2006-2009 and provided on-site support to CMHS programs as a contractor from 2004-2006.

Jennifer Flynn - Jennifer is the HMIS Administrator at the City of Boston Department of Neighborhood Development, the Lead entity for the Boston CoC. She has held this position for the last 10 years with an additional 2 years of Supportive Housing and the Continuum of Care knowledge under her belt. Jennifer handles a wide range of HMIS and Data related activities including HUD required HMIS reports such as the AHAR, PIT/HIC, and APRS as well as delivery of Training and Technical Assistance to Boston's over 700 HMIS users. Jennifer has been part of this Boston/Green River Project since inception.

Patrick Frost was the Director of the Utah Homeless Management Information System, began his career with the state in January of 2011 as an Intern, working on the Point-In-Time report. After completing that project he was asked to join the HMIS team and help with the change in software providers to ClientTrack. During that time Patrick helped with setting up the new data base and acted as the team's primary trainer. After that he was given the opportunity to be the director of the Team. Patrick loved his time with HMIS as it has given him opportunities to interact many great people and organizations. He recently accepted a senior business analyst position within the State of Utah .

Alex Hartvigsen, System Administrator with the Utah Homeless Management Information System, began work with the Utah Department of Workforce Services in April 2014 as an intern, working to integrate the PATH and HOPWA programs into the Utah HMIS. In April 2015, after graduating from Brigham Young University with a Master of Public Administration, Alex started work as a full-time employee with the HMIS team. From 2014 to 2016, Alex was the lead trainer for the HMIS team. Since 2015, Alex has been responsible for the annual creation of the *Comprehensive Report on Homelessness State of Utah*. Alex has truly enjoyed her experiences with the HMIS team, and is grateful for the chance to work with homeless service providers across Utah.

Lisa Higginbotham, M.S.S.W. is the Program Manager and Data Analyst for KnoxHMIS (Lead HMIS for HUD CoC TN502) at the University of Tennessee College of Social Work's Office of Research and Public Service. Ms. Higginbotham provides oversight of dashboard activities including strategic planning, monitoring data quality, and maintaining a network of 20 agency partnerships of which include over 60 programs utilizing HMIS. She has served as the lead KnoxHMIS staff since 2012.

Geoffrey Kip who is originally from the Netherlands, completed his B.S degree in Biology at Pacific Union College and completed a Masters degree in Epidemiology and Biostatistics at Drexel University School of Public Health in 2015. Shortly after graduation he began working at Benefits Data Trust (BDT) as a Data Analyst in the data science department. Passionate about data and helping people, Geoffrey wanted to use the analytical skills obtained in his program to help better people's lives and BDT was the perfect organization that was using data for good. In his free time Geoffrey enjoys playing sports (soccer and tennis), cooking and also spends a lot of time learning and taking class to learn more about data science.

Jackie Janosko [Human Services Agency] Research Analyst from the Connecticut Coalition to End Homelessness has over 20 years of data analysis experience, with nine in housing and homelessness services. Jackie brings a unique skillset to the organization with the ability to take complex data and convey it in a way that everyone can easily understand through creative visualization and presentation. She is the lead project coordinator for the statewide Point-in-Time Count.

Ian Kozak is Director of Strategic Development at Green River. He has worked in web application development for non-profits and education IT administration for over 20 years, and has been involved in Green River's partnership with the City of Boston since its inception. Primarily acting in the role of product owner, Ian works closely with both teams defining and synchronizing the human processes, programming effort, system requirements, and implementation specifics of the project. Ian has a BA in Anthropology and Biology.

Fran Ledger, Senior Associate, Canavan Associates Fran Ledger, M.S.W., is a member of HUD's National HMIS Technical Assistance Project. She supports the successful integration of HMIS and Continua of Care systems, with a focus on HMIS Data and Technical Standards, governance, accountability, management, and disaster planning and recovery. She has presented nationally on the subject of Continua of Care and HMIS Governance standards and the utilization of HMIS in disaster recovery efforts. Her career started as both a case manager in one of the largest domestic violence shelters in the nation and a substance abuse counselor in the criminal justice system. She managed the New Orleans/Jefferson Parish Continua of Care HMIS from 2001 to 2006. She has applied her combined knowledge of social work and technology to improve access to quality data for informed decision making. She has extensive experience facilitating disparate stakeholders to make difficult collaborative choices regarding the implementation and utilization of information technology systems.

Luke Leppla: Since January of 2016 Luke Leppla has worked as a project manager for the newly created Continuum of Care for San Antonio, the South Alamo Regional Alliance for the Homeless. His responsibilities include Point-in-Time, Coordinated Entry, and strategic planning. Previously he worked for the Center for Health Care Services as the operations manager at Prospect's Courtyard, one of the largest safe-sleeping facilities for the homeless. Prospect's Courtyard, located at the Haven for Hope campus, provides services to over 950 people a day with over 700 people sleeping overnight. Luke has over a decade of experience working in a variety of positions with homeless service providers in South Texas. Luke grew up on a small Midwestern farm and then served on active duty in the U.S. Army stationed at Fort Hood, Texas. After his enlistment, he settled in San Antonio and has never left. Luke has B.S. degree in Applied Mathematics but insists that he is still relatable.

Gerry Leslie HMIS Project Director Michigan Coalition Against Homelessness As a Project Director with the Michigan Coalition Against Homelessness (MCAH), Gerry Leslie the statewide HMIS implementations for both the states of Michigan and North Carolina. Combined, both implementations cover 32 CoCs and just under 2,000 end users. Mr. Leslie is experienced in helping communities with the implementation of coordinated systems of care, project evaluation, continuous quality improvement initiatives, monitoring system performance and outcomes and the development of HMIS policies and procedures. Prior to joining MCAH, he was the System Administrator for Flint/Genesee County and coordinated work around the CoC's plan to end homelessness. Mr. Leslie serves as the chair of the Michigan Retooling the Homeless Crisis System State Workgroup, and serves on the Michigan Campaign to End Homelessness' Strategic Implementation Group. Additionally, he is a member of the Balance of State CoC Executive Committee, and the Collaborative State Partners to End Homelessness Committee. Mr. Leslie holds a Bachelor of Business Administration degree from the University of Michigan-Flint.

Mike Lindsay, Senior Technical Specialist ICF. Mike Lindsay has more than 15 years of experience in HMIS and CoC implementation and is currently leading HMIS and CoC TA engagements in many

communities to assist in advancing their CoCs and HMIS implementations. His experience is focused on data quality and monitoring, practical and strategic uses of data warehousing techniques, and supporting and growing regional HMIS collaborations. Prior to joining ICF, Mr. Lindsay worked for the Allegheny County Department of Human Services (ACDHS) in Pittsburgh, PA, for 10 years. While at ACDHS, he was the HMIS and CoC Administrator, leading the agency to develop a comprehensive, cross-system HMIS integration. He directed HMIS data analysis to inform system redesign, and guided program development and performance evaluation.

Amy Louttit, Public Policy Associate, National Network for Youth. Amy Louttit, JD is a Public Policy Associate in Washington, DC focusing mainly on issues impacting young people experiencing homelessness and the programs that serve them. Amy started her career in youth homelessness in 2007 providing direct services to students experiencing homelessness and went on to attend law school in 2011 when she realized there were many legal barriers to this population gaining access to all of the services they needed. Amy has spent almost two years working with youth service providers across the country to ease the growing pains of integrating RHYMIS with HMIS and try to find solutions to iron out the wrinkles and unintended impacts. She has worked with federal agencies to help elevate the voices of the providers and the young people with lived experience while balancing the real need for more accurate data on this population on a local, state and national level.

Natalie Matthews, Associate, Abt Associates Inc. Natalie Matthews serves as the Task Lead for PATH Support for SAMSHA's Housing and Homeless Resource Network (HHRN). In this capacity, Natalie and the HHRN team work with SAMHSA on a strategic approach to training, guidance and resource development to support State PATH Contacts (SPCs) and PATH providers in their implementation of the PATH program. Natalie has been in the homelessness field for over 10 years and has extensive experience with HMIS, coordinated entry, CoC governance, and HUD reporting requirements. Natalie is the Co-chair of the national HMIS Work Group, which is charged with the strategic planning and design of HUD's products and tools related to HMIS. She also serves as a HUD TA provider in two of HMIS Regions and four Priority Communities, and is responsible for working with HUD on the development of the revised Annual Performance Report and ESG CAPER. Prior to joining Abt Associates, Natalie was the Assistant Director of the Connecticut Coalition to End Homelessness, where she was responsible for the statewide implementation of HMIS.

Abby Miller works for HUD's Office of Special Needs Assistance Programs, which administers the Continuum of Care and Emergency Solutions Grant (ESG) Programs. Abby holds a PhD from the University of Illinois Urbana-Champaign, where she focused on community-level design and planning of homeless housing. In the SNAPS office, she serves as a co-lead on Coordinated Entry regulations and policy, and also co-leads the office's work on System Performance and analysis. In addition, she serves as an expert on Fair Housing issues and LGBTQ issues within the CoC and ESG programs, and played a primary role in the publication of HUD's 2016 Equal Access in Accordance with Gender Identity Rule. Abby has recently taken on the role of HMIS Lead for the SNAPS office.

Gary Moats, B.S. is the Lead Application Developer) at the University of Tennessee College of Social Work's Office of Research and Public Service. Gary is the lead developer for the KnoxHMIS community dashboard, and has been developing and designing for the web for over 10 years. Gary has also assisted in the development and maintenance of many of the custom reports used by KnoxHMIS community partners while working with the Office of Research and Public Service.

Dee Norton Director of IT The Road Home Dee Norton is the Director of IT for The Road Home, the largest provider of housing and shelter to the homeless in Utah. Dee has been with The Road Home since 2000 in various capacities, including his current position for the past 6 years. He received his B.S. from Southern Utah University with a major in Sociology in 1999, and then a Masters of Public Administration

from the University of Utah in 2015. His focus with the Road Home in his current role has been the synthesis of data collected by The Road Home into usable information that can then be used to guide programming and resource allocation through data-driven decision making necessary for his colleagues to use in their day to day work serving the homeless. There may be a local Utah HMIS staff person joining Dee for this presentation, but that has not yet been confirmed.

David A. Patterson, Ph.D. is a professor of social work at the University of Tennessee-Knoxville and the founding director and principle investigator of KnoxHMIS. His research focus is homelessness and applied information technology in the human services.

Chris S. Pitcher, Senior Technical Specialist ICF Chris S. Pitcher has over 16 years' experience in CoC and HMIS implementation, data management and analysis. At ICF, Mr. Pitcher conducts outreach and technical assistance to CoC across the country. His expertise in CoC and HMIS is focused on data collection, program monitoring, policy and procedure creation, and performance measures both programmatically and CoC-wide. Prior to his work with ICF, Mr. Pitcher served five years at The Cloudburst Group, two years as the Director of Homeless Services for the Community Services Council of New Hampshire and five years as the HMIS Specialist and Grants Management Associate for the Baltimore County Office of Community Conservation.

Ana Rausch has more than 17 years of experience in project management and social services with a passion for advocacy and improving services that are provided to the community. Ana currently serves as Senior Research Project Manager with the Coalition for the Homeless of Houston/Harris County where she heads the agency's HMIS Team and has led in the development and operations management of The Way Home's (TX-700 CoC) Coordinated Access system. This system assesses and matches homeless households with appropriate housing and has resulted in more than 1,800 households obtaining permanent housing since implementation. In addition, Ana has spearheaded the revised and improved methodology used during the CoC's Homeless Count. Her previous experience includes managing large housing and basic needs programs for several Houston-area service providers with a success rate of almost 90%; and obtaining and managing grants that allowed services to be expanded to both Veterans and clients living with HIV/AIDS. Ana holds both a bachelor's and master's degree in psychology.

Joel Remigio is a Senior Analyst at The Cloudburst Group where, since 2014, he has contributed to Cloudburst's technical assistance efforts for CoCs and HMIS implementations across the country. He is the HMIS Advisor for HUD's Region 6 TA Team and participates in HUD's SNAPs Data Workgroup. Other responsibilities include handling Ask-A-Question (AAQ) inquiries for the HMIS and e-SNAPS question pools on the HUD Exchange. For ten years prior to his arrival at Cloudburst, Joel worked as the HMIS Project Manager for two CoC's in Central Florida where he managed both the long-term strategic planning and the day-to-day operations of the HMIS. Joel has served on the board of the National Human Service Data Consortium since 2012 and lives in Orlando.

Stephanie Roe is an Evaluator with King County's Department of Community and Human Services. Her work focuses on analyzing data from the County's Coordinated Entry for All system to help inform operations and program decisions, and improve overall system performance. Prior to joining King County, Stephanie was at the University of Washington where her research focused on drug policy, substance use, and developing interventions for youth in foster care.

Stephanie Sideman has 15 years of experience in non-profit organizations that serve individuals experiencing homelessness. As a CSH Senior Program Manager on the IL team she leads the Chicago Ending Veteran Homelessness Initiative System Integration Team and is the Project Manager for the

Chicago Coordinated Entry System. Stephanie has earned a Master of Arts degree in Social Service Administration from the University of Chicago.

Matthew Simmonds [HUD TA Provider, Consultant, Vendor] – Matt is the founder and president of Simtech Solutions and oversees all aspects of running a for-profit business focused on developing technology and guidance to help address the issue of homelessness. His pioneering work to privately finance and develop the first HMIS data warehouse in the US helped to prove the validity of the Housing First model by demonstrating the significant cost savings of housing over shelter. Since that earlier work, Matt has led the development of a statewide HMIS data warehouse for Massachusetts, provided guidance to the VA for the SSVF Repository, and now oversees a HMIS warehouse managed by Simtech that hosts data for over 2,600 projects around the US with over 330,000 client records. As consultant and technical assistance provider to the US Department of Housing and Urban Development (HUD), Matt was the primary author of both the HUD APR Programming Specifications and the HUD Comma Separated Variable (CSV) Data Exchange Format. Matt was also the lead developer of the HMIS Report Generation Tool which aided HUD in their reporting to Congress on the success of the \$1.5 billion Homeless Prevention and Rapid Re-Housing Program (HPRP). Matt is a regular presenter at national conferences on a myriad of topics related to increasing the adoption of technology in the fight to end homelessness.

Susan Starrett, Senior Program Manager, CSH: Susan Starrett has over 14 years of experience with homeless programs and system change efforts, including comprehensive knowledge of HUD homeless assistance programs, HIV/AIDS programs, HMIS, and the HEARTH Act, with proven success in project management. Currently a Senior Program Manager for Consulting and Training at CSH, Ms. Starrett provides technical assistance, develops and delivers trainings and webinars, and creates written products for HUD Technical Assistance, HEARTH policy work and other systems change efforts. Prior to joining CSH, Ms. Starrett was the Executive Director of the Homeless Planning Council of Delaware, a nonprofit organization whose mission is to prevent and end homelessness in Delaware. Ms. Starrett led the systems transformation process of Delaware's Homeless Prevention and Response System to one focused on the prevention, diversion, coordinated assessment, and placing of persons experiencing homelessness in permanent housing.

Matt Stevens has worked with Benefits Data Trust (BDT) since 2010. As Director of Data Science he leads a team of Data Analysts that collaborates across departments to develop, implement, and measure the impact of data-driven strategies for helping low-income individuals access the benefits and services they need. He also works closely with external partners at state agencies and research institutions to manage the transfer of data and support the design and implementation of research studies regarding access to benefits and their impact on health outcomes. Matt has over a decade of federal and not-for-profit data analysis experience and is passionate about the use of data science for social good; prior to BDT, he worked as a Mathematical Statistician at the U.S. Census Bureau, and he holds a Master's in Survey Methodology from the University of Maryland – College Park.

James X. Sullivan is Co-Founder of the Wilson Sheehan Lab for Economic Opportunities ([LEO](#)) and a Professor of Economics at the University of Notre Dame. LEO is a research center that works with service providers and policymakers to identify – through rigorous impact evaluations – effective and scalable solutions to reducing poverty and improving lives in the U.S. Dr. Sullivan has been a visiting scholar at the National Poverty Center and visiting professor at the University of Chicago. His research examines the effectiveness of anti-poverty programs at the national, state, and local levels. He also studies the consumption, saving, and borrowing behavior of households living in poverty, as well as poverty and inequality measurement. Dr. Sullivan has published 15 journal articles and book chapters, many of which appear in the top economics journals. His work has been covered by major media outlets including *CNN*, the *Washington Post*, *Forbes*, *Fox News*, *Barron's*, *Bloomberg News*, *Slate*, the *Atlantic Monthly*, the *Wall St. Journal*, the *Chicago Tribune*, *National Public Radio*, and others. In 2015, he testified at a

hearing on evidence-based policy for the U.S. House of Representatives. Sullivan received his Bachelor's degree from the University of Notre Dame and his PhD from Northwestern University.

Allyson Thiessen, Director of HMIS Program and Services for CARES, Inc. has been the HMIS System Administrator for the CARES Regional HMIS for the past 10 years. She has worked with agencies in all aspects of the homeless and housing fields to move into a data-driven planning environment. By working closely with the CoC leads in 13 different communities (23 Counties) ranging from extremely rural to small urban cities, Allyson has been able to help the communities adapt their data collection and reporting protocols to many different situations, fill gaps in data for analysis and gain participation of previously outlier programs and agencies in data collection and community planning. Kelli Clark, Customer Service Representative at CARES, Inc. has been the point of contact for a large customer base and has worked over the past three years to assist in and refine the training protocol for HMIS users, empowering them to do their own agency level reporting and assisting in deep data cleanup. Kelli is the main customer service representative for 8 CoCs in eastern and upstate NY and primary trainer for all 13 CoCs served by the CARES Regional HMIS. Maureen Burns, Community Data Specialist at CARES, Inc. has been bridging the gap between gathering/reporting on data and actively using data to inform community decisions. She works with the CoC Planning teams for 9 continuums in eastern and upstate NY.

Dave Totten graduated High Honors from University of Florida with a Civil Engineering Degree. His work included Sales Engineer for Architectural, Engineering and Construction Markets for Data General Corp. Founder of System Integration Company that Implemented Geographic Information Systems within Government and Engineering Companies. Developed Civil Engineering and GIS software solutions. Business Analyst for Georgia's Department of Community Affairs.

Dan Treglia [Consultant] has nearly 10 years of experience in homeless Point-in-Time counts, and has addressed national audiences on PIT count best practices. For 8 years he has managed and advised methodology for New York City's unsheltered PIT count, recognized by HUD for its scientific rigor. His work there includes sample and survey development, data processing and analyses, and a novel "decoy"-based quality assurance mechanism, all done in coordination with the team managing count logistics to ensure a seamless operation. He has also worked with the City of Philadelphia to develop a more robust estimate, and has advised communities across the country on counting homeless populations in a variety of urban and rural settings. Beyond his work on PIT counts, Dan has published on the circumstances and needs of unsheltered and sheltered homeless populations, and the services that serve them. He has a PhD in Social Welfare from the University of Pennsylvania and a Masters in Public Policy from Harvard's Kennedy School of Government.