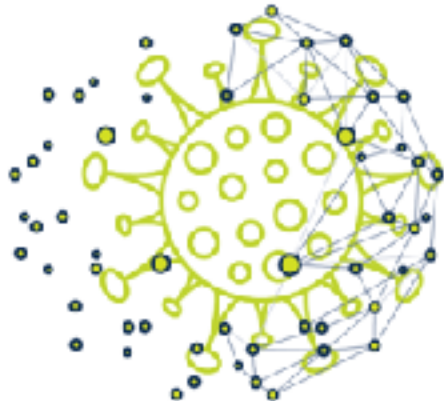


Using Flexible Funds and Real-time Data to House Young People During COVID-19

Julius Henrichsen
Vishesh Jain
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A Year of Crisis
Using Human Services Data
to Recover from the Pandemic



Agenda

- Anchor Community Initiative (ACI) Overview
- Spokane By Name List data journey
- Centralized Diversion Fund (CDF)
- Spokane CDF deep dive



**“By The End Of 2022, Four Communities
In Washington State Will End Youth And
Young Adult Homelessness By
Reaching Functional Zero.**

Yes To Yes.”



- Overall Goal: all four communities can
1. house all the young people coming into their system in ≤ 30 days,
 2. have 0 unsheltered, and
 3. there are equitable outcomes for LGBTQ youth and youth of color



By Name List

Achieve a comprehensive, real-time, quality By Name List that produces reliable data.

BNL Scorecard



Reliable Data



YYA Engagement

Reduce to Zero

Drive monthly reductions in active youth and young adult homeless number

Systems Improvement



Monthly Reductions



Race/LGBTQ+ Equity

End & Sustain

Reach functional zero, end disproportionality and sustain gains

Confirm Zero



Equitable Outcomes



Sustain

Leadership, Building the Will, Youth & Young Adult Voice



ACI Data Points



Inflow



**Actively
Homeless**



Outflow



- New
- Returning (from housing)
- Returning (from inactive)

- > 90 days
- Unsheltered
- Sheltered
- Doubled up/
couchsurfing
- Other/unknown

- Permanently housed
- Inactive
- No longer meets
population criteria
- # of days from ID to
permanent housing

Age

**Race/
ethnicity**

**Sexual
Orientation**

Gender



Quality, Real-time Data



+



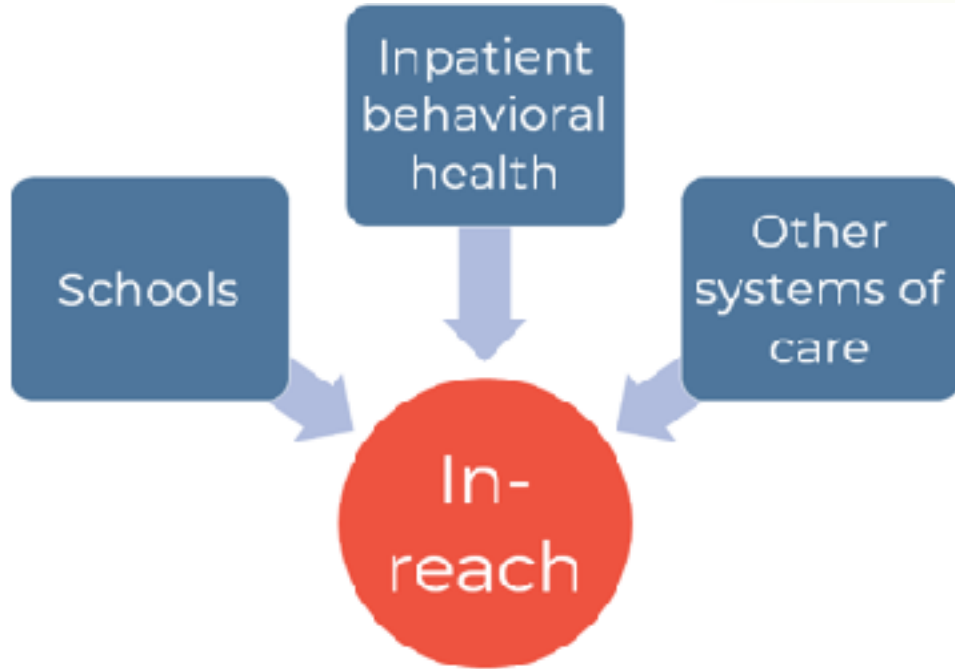
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**Quality
Data**

Yes to all
scorecard
questions

Balanced data
for three
months

7



Street outreach program

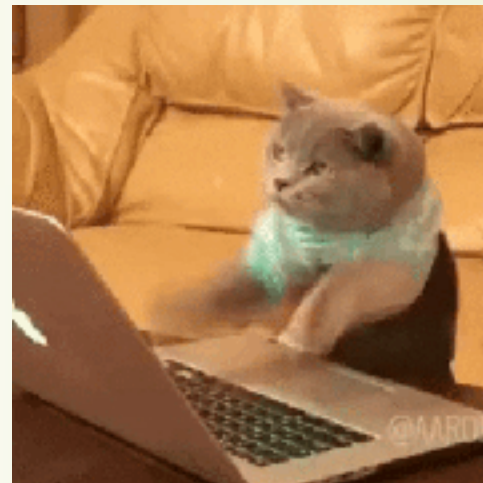
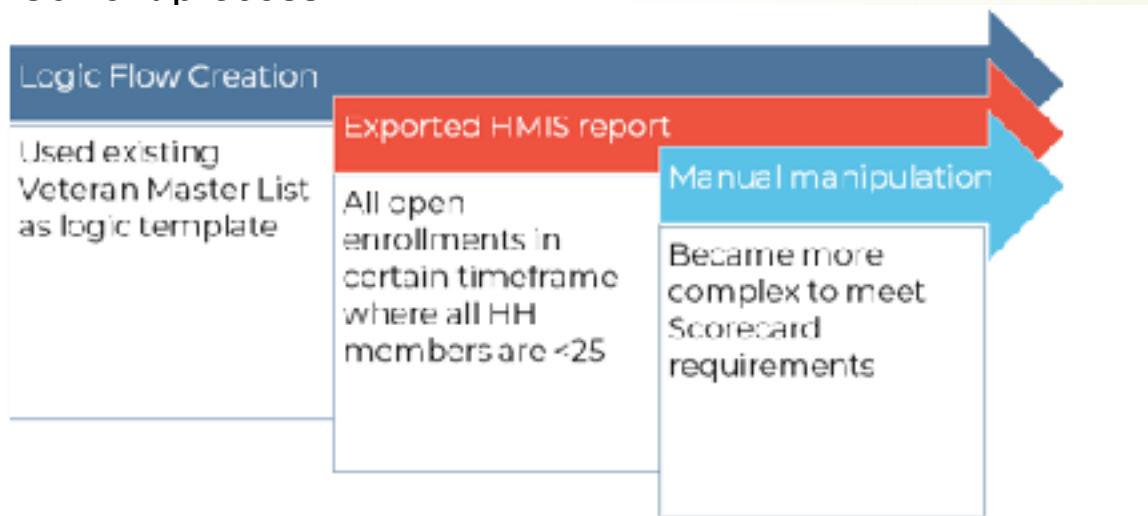
Results:

1. Built sustainable relationships between homeless crisis response system and other systems
1. Young people are brought onto By Name List without supplemental submissions



Building a BNL - Spokane's Journey

Current process:



Julius IRL every month

We tried building a tool that auto-populated a BNL in our HMIS system but it didn't work out...



Spokane's current data transformation process

- Filter most recent, active enrollments per household
- Determine newly entering system as inflow
- Determine those exiting and moving to inactive as outflow
- Compare to our historical master list to determine those who are returning

Benefits: Able to see issues, inconsistencies and inaccuracies

Challenges: Process has become too complicated, takes too long and is subject to human error



Tableau transformation tool Vishesh Demo



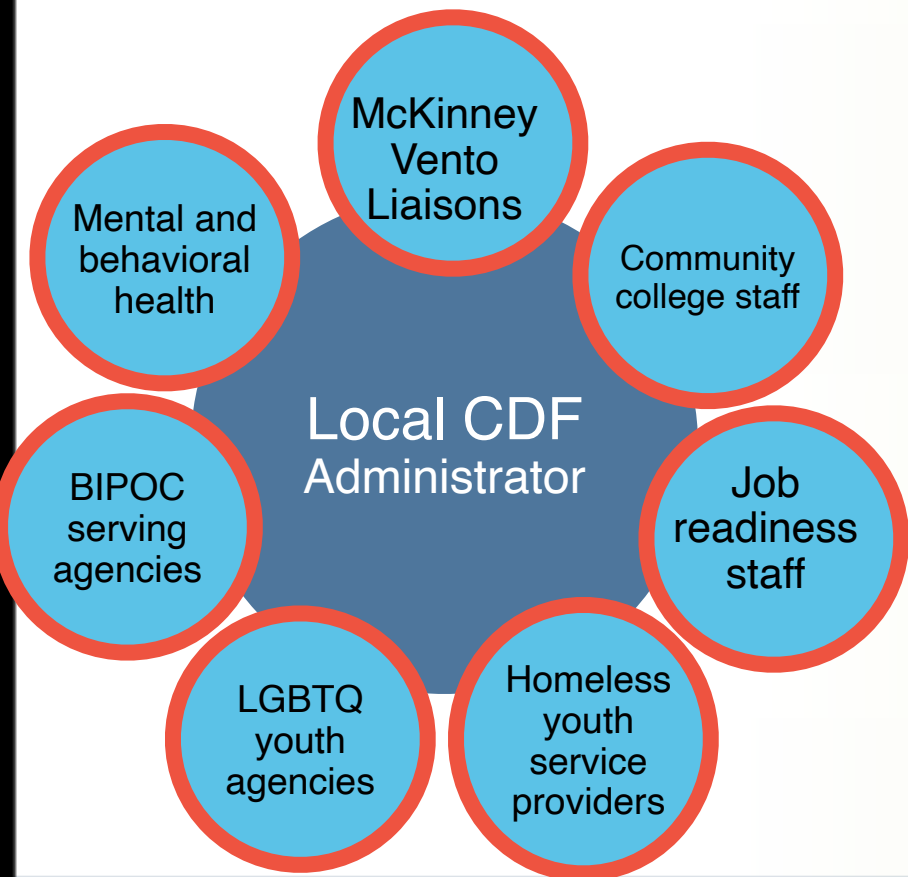
AWHWA Centralized Diversion Fund



Eligibility

- Age 12-24
- Unaccompanied or at imminent risk of becoming unaccompanied
- Experiencing a housing crisis:
 - Literally homeless
 - Staying in shelter
 - Unstable situations: Doubled up/couch surfing
 - Unsafe situations: Fleeing DV or trafficking situation
 - Imminent risk of becoming homeless (under AWHWA's definition)
- Has a plan for being housed outside of the homelessness system within ~30 days

Not Eligible: young people currently staying in homeless housing programs.



- Flexible funding to quickly resolve housing crises
- No wrong door.
- Can support young people before they enter the ‘system’.
- Community program, rather than program in the community.



Diversion
allows us
to...



Center justice in services



Honor strengths



Explore possibilities



Be creative



Young people served (as at April 14, 2021)

175 households

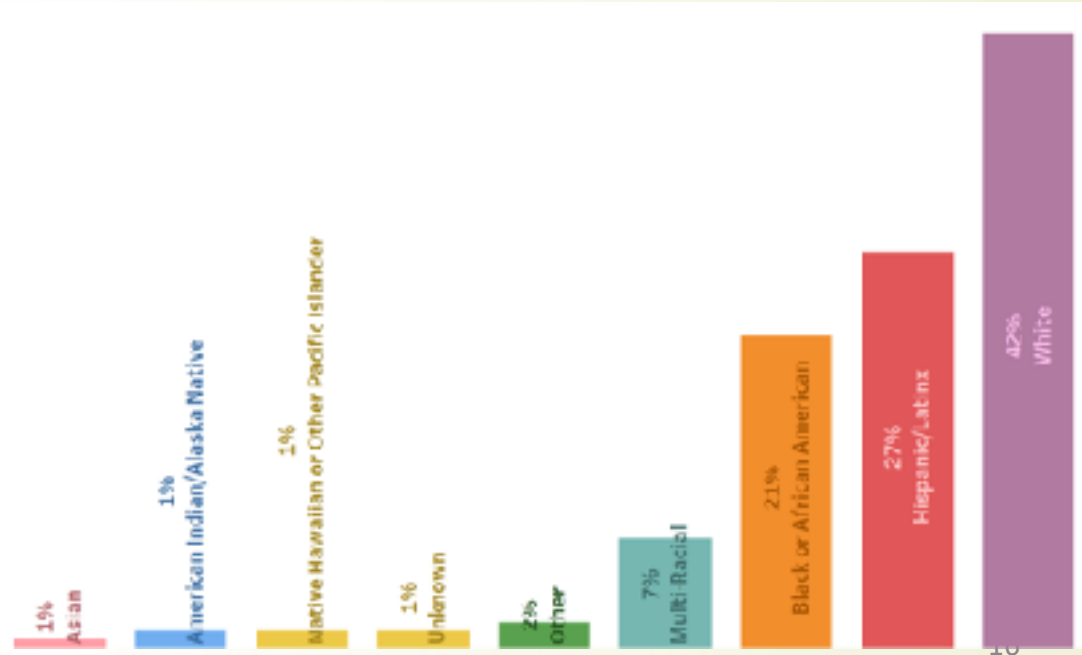
\$1,351 average cost per household

42% pregnant or parenting

3 day average processing time

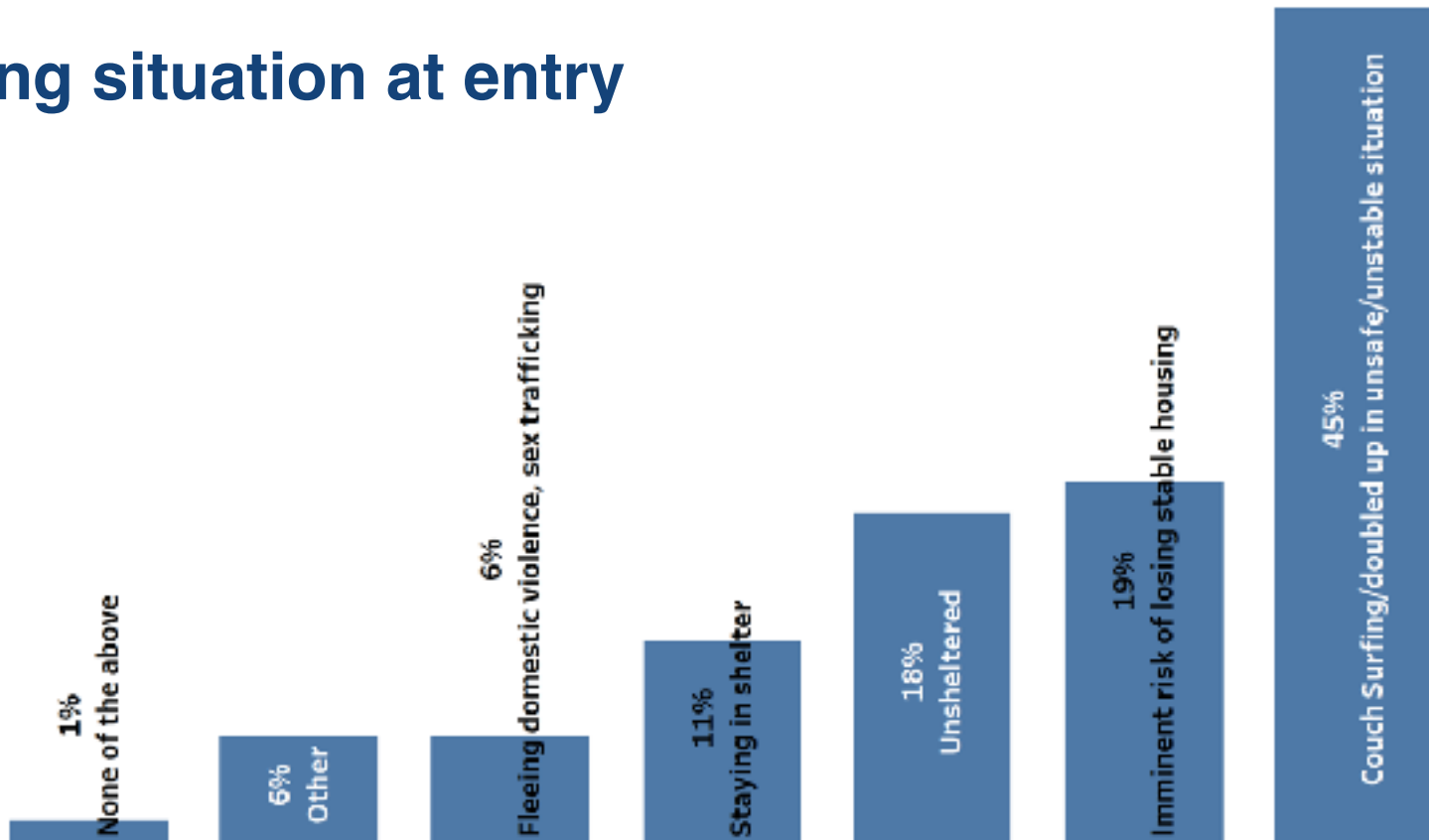
Most popular fund types:

- Housing Deposit (46%)
- Rental assistance/arrears (26%)
- Application fees (8%)
- Transportation (4%)





Living situation at entry





Spokane CDF Deep Dive



Our Core Team's first reducing goal was to increase housing placements by 30% by end of October 2020

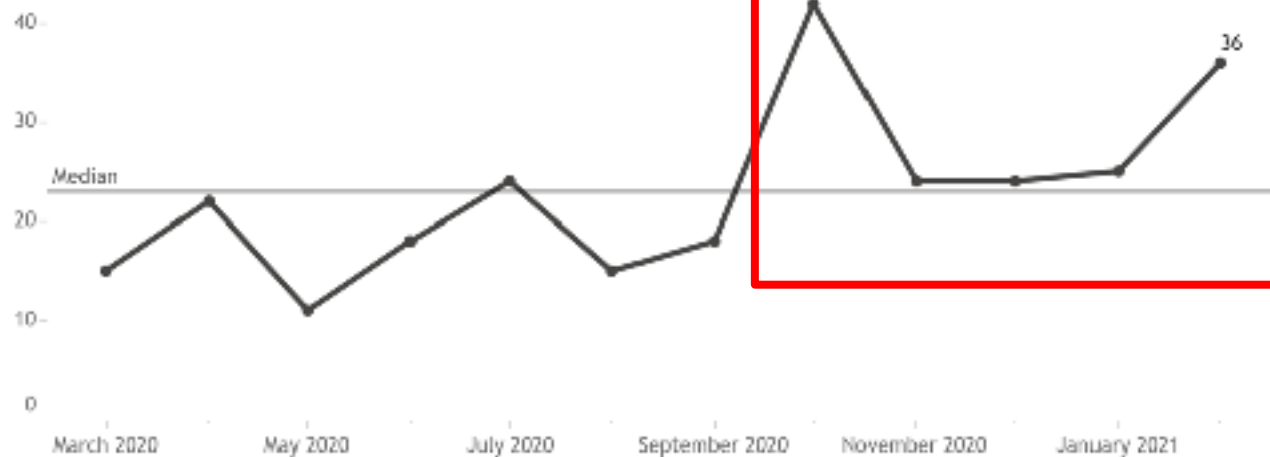


Spokane

Housing Placements

Select Inflow or Outflow Type

Housing Placements

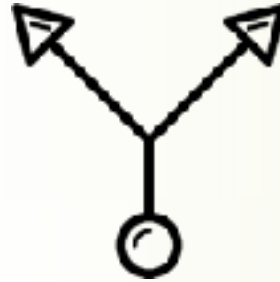




Challenges



Virtual trainings &
roll out



Embodying
purpose & spirit of
diversion



Breaking through
CE focus



Strategies to increase uptake

CoC Diversion
Subcommittee

Marketing for
YYA self referrals

Regular
communication
with trained
providers

Building
community wide
diversion first
approach

Social media ads
and cross posting



Creative CDF Housing Stories

Karate Instructor

A minor youth who had been in our emergency shelter began a dependency process with their martial arts instructor and CDF helped solidify their stability with a gift card for the last couple items needed

Lease Takeover

Three young adults working with our Inreach team were able to secure housing through a lease takeover with move in cost support from the CDF

Plane Ticket Spokane-Seattle

A young mother fleeing DV was relocating to the east coast and needed to catch their flight in Seattle



Opportunities for the future

- As our BNL becomes more “real time” we will have an even greater capacity to analyze change ideas with greater capacity
- Our ACI Coordinator and Lead are fully participatory in our process and together we are able to craft a narrative consisting of our data, the perspectives of the service providers, and the perspectives of the young people connecting with those programs
- Our case conferencing has already produced narrative context to the data we see, and has been one of our more fruitful avenues to identifying improvement ideas