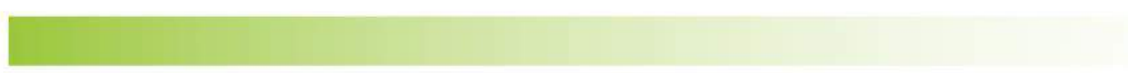




# Adventures in Joint HMIS Data Quality Monitoring



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**NHSDC SPRING 2022 CONFERENCE**

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## Minnesota's Quarterly Data Quality (QDQ) HMIS monitoring process



The planning phase

The implementation phase

What's next

## Minnesota's HMIS



Statewide implementation, shared data

State investment and mandate for its programs to participate

Joint governance

## Why a joint HMIS monitoring initiative?

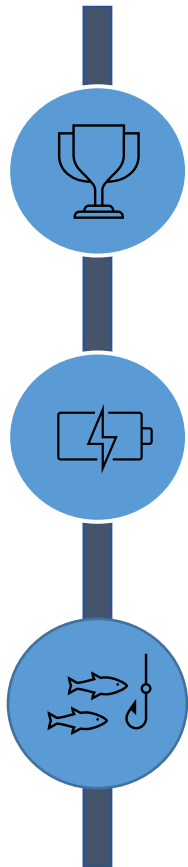


Outdated process put too much responsibility on CoC Coordinators – not sustainable

State programs have interest in HMIS data quality

Mutual trust already existed

## Planning Phase 1 – summer and fall 2019



Identifying champions

Ensuring capacity at lead agency

Creating a hook

## Planning Phase 2 – late fall and winter 2019

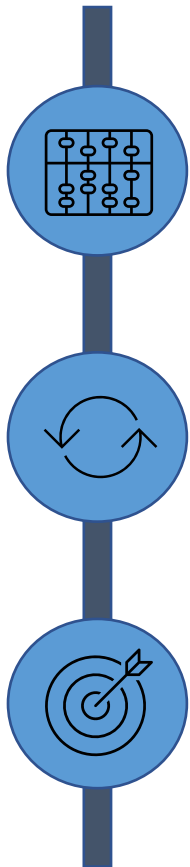


Focusing on Universal Data Elements

Designing user-centric process

Building consensus

## Planning Phase 3 - 2020

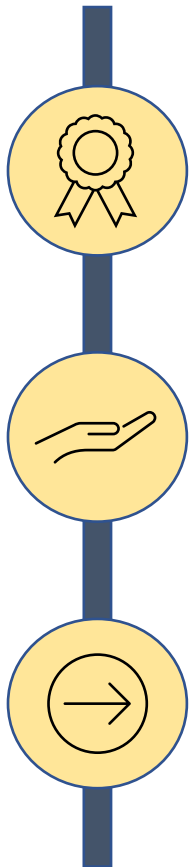


Establishing thresholds

Rotating focus on subset of project types

Not expecting perfection

## Implementation – 2021



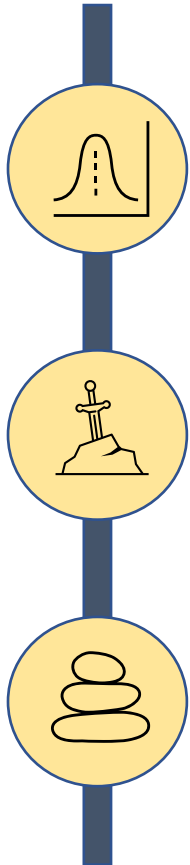
“Recognition” for high scorers

“Support available” for low scorers

“Action requested” for non-participants



## Implementation – 2021

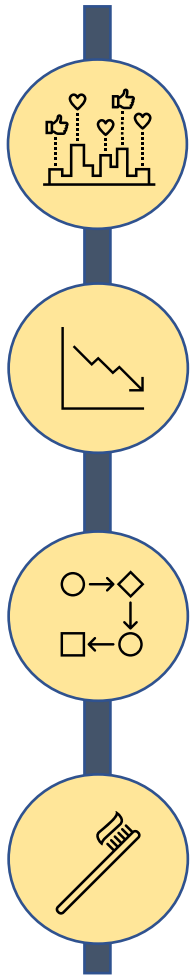


Taking a “one size fits all” approach

Relying on honor system for partner engagement

Attempting balance in responsibility

## Monitoring impact to date



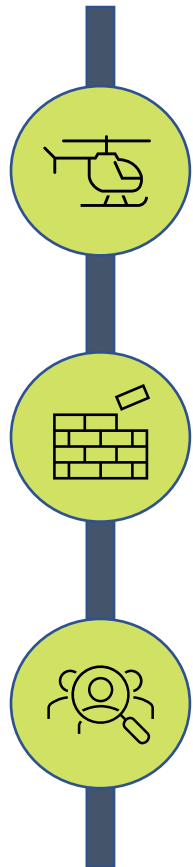
Monitoring partners report shared goal-making is a valuable exercise

Error rates for key data elements have decreased

Lead agency has increased capacity for other work during federal project season

Agencies report the process has helped them form DQ habits

## What's next in 2022 and beyond?



Continuing in pilot mode

Seeking structural support from HMIS Governing Board

Gathering user experience feedback